

**This award package is based on Full Time Enrollment Status for Financial Aid Eligible Hours.**

- **Financial Aid Eligible Hours** will be used to determine **Enrollment Status**.
- **Financial Aid Eligible Hours** are courses which are eligible to apply toward a CCCC degree or certificate.
- If a student is enrolled in courses that **do not** count toward their degree or certificate program, they cannot be used to determine Financial Aid enrollment status unless they are an eligible remedial course.
- The Financial Aid Office will prorate Federal Pell Grant based on the student's Financial Aid enrollment status if the student is enrolled in *less than 12 Financial Aid Eligible Hours* during a payment period.
- Direct Loan eligibility can also change as a result of Financial Aid enrollment status.

**Note:** Financial aid eligibility is not fixed; your awards may change if additional information is received which requires an adjustment. Reasons for adjustment include, but are not limited to: changes in enrollment status, notification of additional sources of financial assistance, changes in government regulations or if any conflicting information is received regarding FAFSA information.

If you have a Federal Financial Aid credit, you may use it to charge books and supplies from the CCCC Bookstore to your student account or you may choose to opt out of this opportunity. If you wish to opt out, please complete the Opt-Out Book Refund form located under **Quick Links** on CCCC's homepage and return to the Financial Aid Office prior to the first day of classes.

### SEMESTER AND DISBURSEMENT INFORMATION

Federal Financial Aid Disbursements are based on the actual number of **Financial Aid Eligible** credit hours attending at the time of disbursement. Delayed disbursements and refunds occur for classes that begin after the initial semester start date.

Disbursement occurs when financial aid funds are applied to the student account. If the financial aid disbursement is more than the charges on the student account, the student will receive a refund. **Below are scheduled refund dates for 2019-2020.** (There may be additional disbursements available for students whose financial aid was not completed prior to the deadlines for the scheduled disbursements listed below.)

#### Fall 2019 Refund Dates

August 21, 2019 through December 12, 2019

#### Spring 2020 Refund Dates

January 22, 2020 through May 14, 2020

Friday - September 27, 2019	16-week classes, 1st Session classes	Friday - February 28, 2020
Friday - September 27, 2019	Single Term 1st Disbursement	Friday - February 28, 2020
Friday - October 18, 2019	Single Term 2nd Disbursement	Friday - March 27, 2020
Friday - November 1, 2019	2nd Session classes	Thursday - April 9, 2020

### FINANCIAL AID REFUND OPTIONS

- **Direct Deposit** is available for your checking or savings account! **The Direct Deposit/EFT Authorization Form is available under Quick Links on CCCC's home page at [www.cloud.edu](http://www.cloud.edu) – send to the Business Office at least 1 week prior to disbursement.**
- If you do not participate in Direct Deposit, checks are available in the Business Office on the Concordia Campus until 4:00 p.m. on Financial Aid Refund Day. If financial aid refund checks are not picked up, they will be mailed to the student.

The **Financial Aid Shopping Sheet** is a consumer tool used to supplement the student's **Award Letter**. It is a standardized form that is designed to simplify the information that a student receives about costs and financial aid.

### **BUSINESS OFFICE - SEMESTER PAYMENT OPTIONS**

Semester payment options include pay in full, NelNet payment plan, third party/VA payment, and/or Financial Aid credit that can include Pell Grant, Federal Direct Loans, and/or scholarships.

*Your Financial Aid must be complete to use Financial Aid credit as a payment option.*